CHRIS Project Survey 2018 Results

The invitation to complete the survey was sent to 29 CHRIS data facilitators. Nineteen of these data facilitators (or their designees) completed the survey. Most survey items were scored on a scale from 1 (Not at All/Never) to 6 (Greatly/Always).

ITEM	RESULTS
User Information	
User type (check all that apply)	
- Child find	95%
- Data facilitator	74%
- Data entry	58%
- ESE	16%
- FDLRS manager	0%
- Other	0%
How often do you use CHRIS?	
- 5 days per week or more	84%
- 3-4 days per week	11%
- 1-2 days per week	0%
- 1-3 days per month	5%
- Less than once per month	0%
Why do you use CHRIS? (check all that apply)	
- Data entry	95%
- Case management	89%
- Reporting	89%
- Service documentation	74%
CHRIS Gold Database Program	
To what extent are you satisfied with the quality of CHRIS?	95% score of 5/6
To what extent did CHRIS meet its intended objectives?	95% score of 5/6
To what extent does the CHRIS program meet the case management needs of your site/center?	94% score of 5/6
To what extent will you recommend CHRIS to others?	95% score of 5/6
To what extent will you continue to use CHRIS?	95% score of 5/6
CHRIS Help Desk	
To what extent are you satisfied with the service provided by the CHRIS Help Desk?	100% score of 5/6
To what extent did the service provided by the CHRIS Help Desk meet its intended objectives?	100% score of 5/6
To what extent can the Help Desk staff be easily reached via phone or email when you need them?	95% score of 5/6
To what extent does the Help Desk staff provide you with responses/solutions in a timely manner?	100% score of 5/6
To what extent will you recommend the services provided by the CHRIS Help Desk to others?	100% score of 5/6
To what extent will you seek the services provided by the CHRIS Help Desk again?	94% score of 5/6
CHRIS Website	
To what extent are you satisfied with the quality of the CHRIS website?	89% score of 5/6
To what extent did the CHRIS website meet its intended objectives?	94% score of 5/6
To what extent will you recommend the CHRIS website to others?	89% score of 5/6
To what extent will you continue to use the CHRIS website?	84% score of 5/6
Why have you visited the CHRIS website in the past year? (select all that apply)	
• Obtain telephone or email contact information for the CHRIS Help Desk	68%
• Download the Citrix client	58%
• View articles about CHRIS	53%
• View or download informational materials (training manuals, information sheets, program updates, instructional videos)	42%
• Review FAQs (frequently asked questions)	42%
• Obtain telephone or email contact information for a data facilitator or other user	21%
• Access information on training sessions	21%
• I have not visited the CHRIS website in the past year.	0%

ITEM	RESULTS
Training	
To what extent are you satisfied with the quality of training sessions?	100% score of 5/6
To what extent are you satisfied with the quality of training instructors?	100% score of 5/6
To what extent are the hands-on exercises conducted during the training sessions useful?	100% score of 5/6
To what extent are the training manuals and handouts distributed at each session well prepared and helpful?	100% score of 5/6
Reports	
Do you or does someone at your site/center create <u>Tracking Reports</u> in CHRIS?	82% Yes
How often do you or does someone at your site/center create <u>Tracking Reports</u> using CHRIS?	
• Daily	0%
• Weekly	13%
• Monthly	53%
• 1-2 times per year	33%
• Less than once per year	0%
• Never	0%
Do you or does someone at your site/center use Reporter to create custom reports in CHRIS?	41% Yes
How often do you or does someone at your site/center use Reporter to create custom reports in CHRIS?	
• Daily	14%
• Weekly	14%
• Monthly	43%
• 1-2 times per year	0%
• Less than once per year	29%
• Never	0%
How does your site/center use CHRIS reports? (select all that apply)	
• For case management/service coordination	74%
• To determine the number of IEPs completed on or before children's third birthdays	37%
• To respond to local (site/center/district) requests for data/information	74%
• To respond to DOE requests for data/information	53%
• I do not know how my site/center uses CHRIS reports	0%
• Other	16%